ring Neighbors Portal

Neighbors Portal Reference Sheet

Quick Start

For an optimal experience, please access the Neighbors Portal using Firefox or Chrome.

First time logging in:
1. Check your inbox for an email from **Ring Team**
2. Click **Join Portal**
3. Follow the prompts to create your account
4. Bookmark https://nw.ring.com/ for quick, easy access to Neighbors Portal

Returning users:
1. Using either Firefox or Google Chrome, go to https://nw.ring.com/
2. Enter your login credentials

Key Takeaways

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
   1. Sign in → click the blue profile icon in the upper right corner → My Profile
   2. Click **Select Alert Zone**
   3. Choose an **Alert Zone**

3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors app.

Questions?

For technical support and/or feedback, contact your Partner Success Manager **Anthony Modestine** at **anthony@ring.com** or **610.220.5432**.

Special Offers for Law Enforcement

1. Download the Neighbors App for free by texting williamsburgva to 555888 or visit https://download.ring.com/williamsburg
2. Get **$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBWILLIAMSBURG and be sure to check out using your department email address (example@williamsburgva.gov).
   Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic.